

Disabling Auto-Updates For Chrome Devices (for online testing)

Once your testing vendor has released the newest ChromeOS version they support for your test window, upgrade your devices to the ChromeOS they have listed. Versions that are released after the supported version is identified will not be supported during the test window and may cause issues with test delivery or accurately capturing test responses. To prevent auto-updating from advancing your ChromeOS beyond the supported versions, you can turn off auto-updates until you complete your test window. Your users can no longer manually check for updates themselves and this will prevent any updates, including Peer to Peer updating. Use this solution and not the “Pin ChromeOS to a Specific Version”. Pinning the version can still be bypassed by various updating rules and cause issues. Also make certain that the devices you need to freeze the updates on are included in the organizational unit you wish to block the updates. If you have multiple child organizational units, make sure to include all of the ones necessary to block the ChromeOS updates, or set the rules to the parent organizational unit. Once your test window is completed, you can reset your auto-updating by removing the block rule and permit your devices to updates as before your test window.

1. Sign in to your **Google Admin console**.

Sign in using your *administrator account* (does *not* end in @gmail.com).

2. From the Admin console Home page, go to **Devices** **Chrome**.
3. Click **Settings** > **Device**.
4. To apply the setting to all devices, leave the top organizational unit selected. Otherwise, select a child organizational unit.
5. Go to **Device update settings** > **Auto-update settings**.
6. From the **Device updates** menu, select **Block updates**.
7. Click **Save**.