

Kentucky Summative Assessments (KSA) Message- 4/18/2022

Chrome OS Version 100 and Chrome OS Auto-Updating.

Last week, some districts noticed their Chrome OS devices were upgraded to version 100 even though they had version 99 “pinned.” Apparently under certain circumstances, Google may override a pinned version and upgrade a device so it can better access resources within the Google suite or Google Cloud Storage.

Pearson also released their support of Chrome OS version 100 this week. If devices have been upgraded to Chrome OS version 100, it can now be used for the KSA. In order to avoid the pushed upgrades from Google during the test window, it is advised to disable auto-updating until the district has completed KSA testing. Once testing has concluded, please resume normal practices for updating the Chrome OS devices.

Additional technical support can be found at [KY | Technology Setup \(mypearsonsupport.com\)](https://mypearsonsupport.com) or calling Pearson at, (888) 437-1430.